

Overview

Dakota Grills, LLC ("Dakota Grills," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains what information we collect, how we use it, and your rights regarding that information. It applies to information collected through our website at dakotagrills.com and through direct communications with us.

Your use of our website or purchase of our products is subject to this Privacy Policy.

Information We Collect

We may collect the following types of information:

Information you provide directly:

When you place an order, contact us, or submit a form on our website, we may collect your name, mailing address, email address, phone number, and payment information. Payment transactions are processed securely through our payment processor, and we do not store full credit card numbers on our systems.

Information collected automatically:

When you visit our website, our web server automatically logs basic technical information including your IP address, browser type, operating system, the page that referred you to our site, the pages you visit, and the date and time of your visit.

We may also use cookies—small text files stored on your device that help websites function and remember your preferences—to improve your browsing experience. You may disable cookies through your browser settings, though some features of our website may not function properly as a result.

Our website does not currently respond to “Do Not Track” signals from web browsers.

Third-party analytics:

Our website may use third-party analytics tools such as Google Analytics to help us understand how visitors use our site. These tools may collect information such as your IP address and usage data and may use cookies or similar technologies. While this information is typically used in an aggregated form, it may be considered personal data under certain laws. We do not control the data practices of these third-party services, and we encourage you to review their privacy policies directly.

How We Use Your Information

We use the information we collect to:

- Process and fulfill your orders, including arranging shipping and delivery
- Respond to your questions, requests, and customer service needs
- Improve our website, products, and services
- Comply with applicable laws and legal obligations

We do not sell, rent, or trade your personal information to third parties for marketing purposes.

Information Sharing

We may share your information only in the following limited circumstances:

- **Service providers:** We share necessary information with trusted third parties who assist us in operating our business, such as payment processors and shipping carriers. These parties are required to keep your information confidential and may only use it to provide services on our behalf.
 - **Legal requirements:** We may disclose your information if required to do so by law, court order, or governmental authority, or if we believe in good faith that disclosure is necessary to protect the rights, property, or safety of Dakota Grills, our customers, or others.
 - **Business transfer:** In the event Dakota Grills is acquired or its assets are transferred, your information may be transferred as part of that transaction. We will notify you of any such change through a prominent notice on our website.
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Data Security

We take reasonable steps to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

Data Retention

We retain your personal information only as long as necessary to fulfill the purposes outlined in this policy, including order records, warranty support, and legal compliance. When information is no longer needed, we dispose of it in a secure manner.

Your Rights

You have the right to:

- Request access to the personal information we hold about you

- Request correction of inaccurate or incomplete information
- Request deletion of your personal information, subject to any legal obligations we may have to retain it

To exercise any of these rights, please contact us using the information below. We will respond to your request within a reasonable timeframe and in accordance with applicable law.

Depending on your state of residence, you may have additional privacy rights under applicable law.

Children's Privacy

Our website is not directed at children under the age of 13, and we do not knowingly collect personal information from children. If you believe we have inadvertently collected information from a child, please contact us and we will promptly delete it.

Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will update the "Last Updated" date at the top of this page. We encourage you to review this policy periodically. Continued use of our website following any changes constitutes your acceptance of the updated policy.

Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us using the contact form on our website at <https://dakotagrills.com/contact.php> or by mail or phone:

Dakota Grills, LLC
44136 200th St.
Lake Preston, SD 57249
Phone: (605) 847-4713
